

1- BOOKING:

- a- Any rental is nominative: It can in no case be transferred. For safety purposes we only accept minors when accompanied by their parents throughout the stay.
- b- No booking can be ensured unless advance payment is accompanied by this contract. After the final validation of your booking, our agreement with confirmation of receipt will be sent to the client.

2- ADDITIONAL PERSON AND VEHICLE:

For mobile-home rentals, no additional person, not included in the contract, will be accepted (failing prior authorisation by the camp site) and would be subject to a surcharge per day. No added tent on the rental pitch will be tolerated. Only one vehicle is included in the price.

3- ADVANCE PAYMENT:

- a- The advance payment for a mobile home rental is 25% of the total rental price + €12 booking fees (July and August) + 2.90% of the amount of the stay for cancellation insurance (optional).
- b- The balance of the stay shall be paid 30 days prior to the date of arrival.
- c- Booking & registration fees and insurance premium will be paid at the time of booking and are in no case refundable.
- d- No discount will be granted by CAMPING D IBARRON for late arrival or early departure.

4- CANCELLATION:

- a- For any cancellation notice given more than 30 days prior to the date of arrival, the full amount paid will be retained by the campsite.
- In the event of cancellation of a stay within 30 days prior to arrival, for any reason whatsoever, the total amount of the stay booked will be owed to and retained by the campsite.

5- CANCELLATION AND INTERRUPTION INSURANCE: Recommended

We strongly recommend taking out insurance to ensure a refund of stay under the general insurance conditions. This insurance is optional and accounts for 2.90% of the cost of the holiday stay.

- in the event of holiday cancellation or interruption, the campsite shall not be held responsible. Hence, no refund will be forthcoming from the campsite.
- the cancellation and interruption insurance shall refund the amount paid before arrival at the campsite, and the amount of the unused period of the stay (excl. tourist tax and handling fees).
- in the event of loss or damage, the company must be informed within 5 days.
- the complete cancellation terms and conditions are available on request or online on www.campezcouvert.com and on our website.
- the client must be insured for civil liability.

6- DEPOSIT:

On departure, the tenant must ensure that the rental is as clean as it was on their arrival.
Two deposit cheques will be requested on the day of arrival: one for €200 for eventual damage, the other a €50 cleaning deposit (if not done correctly).
Deposits will be returned after the outgoing inventory. For departures before 8am, deposit cheques will be returned by mail.

7- ANIMALS: Animals are not allowed in the rentals.

8- SWIMMING POOL:

The swimming pool is not supervised. Parents remain civilly liable for their children. Young children must be accompanied by an adult.
Bathing trunks are obligatory. The swimming pool is solely reserved for the use of the clients of the campsite. For the safety and well-being of all, balls, inflatable toys and jumps in the pool are forbidden.
In low season, or for reasons beyond the control of management, the latter reserves the right to change and even cancel certain facilities.

9- VISITORS:

Anyone visiting you must be presented at reception and may possibly be asked to pay the going rate. Visitors must leave their cars in the car park. They are not permitted access to the swimming pool. Payment is displayed at the entry of the campsite and is also available at reception. Anyone entering the campsite is required to respect it.
For security reasons, the number of mobile home visitors is limited. Inquire at the reception.

10- RESPONSIBILITY:

The responsibility of the campsite, beyond its legal liability, is not incurred in the event of theft, loss or damage, of any nature whatsoever, during or following a stay, breakdown or decommissioning of technical equipment, or closure of campsite installations. When a resident proves a disturbance to the other residents, or damages the integrity of installations, their stay can be terminated immediately and without compensation. Each tenant is responsible for disturbances and damages caused by people staying with him.

11- MEDIATION OF CONSUMER DISPUTES

According to the provisions of the Consumer Code applicable to "the consumer disputes mediation process", the client has the right of recourse, at no cost, to the mediation service provided by the la SAS MAQUIRRIAIN ET FILS Camping d'Ibarron at Saint Pée sur Nivelle. BAYONNE MEDIATION www.bayonne-mediation.com is the consumer law mediator