



**1- BOOKING :**

a- Any camping pitch rental is nominative: It can in no case be transferred.

For safety purposes we only accept minors when accompanied by their parents throughout the stay.

b- No booking can be ensured unless advance payment is accompanied by this contract. After the final validation of your booking, our agreement with confirmation of receipt will be sent to the client.

c- The management reserves the right to stop taking bookings depending on the number of guests and without notice. The management alone decides on whether to accept or refuse a booking with no need of justification.

**2- ADVANCE PAYMENT :**

a- The advance payment for a camping pitch rental is €80 + €12 booking fees (July and August) + 2.70% of the amount of the stay for cancellation insurance (optional).

b- Full payment of the stay must be made on the day of arrival for the period specified in the contract.

c- Booking & registration fees and insurance premium will be paid at the time of booking and are in no case refundable, as well as the advance payment in case of cancellation.

d- No discount will be granted by CAMPING IBARRON for late arrival or early departure.

**3- CANCELLATION :**

The full deposit will be retained by Management for any stay cancelled and not consumed.

**5- STAY :**

a- Arrival every day from 12pm with departure time before 12pm. Any arrival before midday or late departure (after midday) will be billed an additional day.

b- In the absence of a message from the client specifying the reason for their delay, the pitch will become available 24 hours from the date of arrival mentioned in the rental agreement and the advance payment will not be refunded.

**6-ANIMALS :**

Your pet must be kept on a lead and tattooed. Its up-to-date vaccination record must be available for presentation at any time upon request. It is not allowed in bathrooms or the swimming pool. In no event must it be left alone on the campsite. Dogs of 1st or 2nd category are prohibited.

**7- SWIMMING POOL :**

The swimming pool is not supervised. Parents remain civilly liable for their children. Young children must be accompanied by an adult.

Bathing trunks are obligatory. The swimming pool is solely reserved for the use of the clients of the campsite. For the safety and well-being of all, balls, inflatable toys and jumps in the pool are forbidden.

In low season, or for reasons beyond the control of management, the latter reserves the right to change and even cancel certain facilities.

**8- VISITORS :**

Anyone visiting you must be presented at reception and may possibly be asked to pay the going rate. Visitors must leave their cars in the car park. They are not permitted access to the swimming pool. Payment is displayed at the entry of the campsite and is also available at reception. Anyone entering the campsite is required to respect it.

**9- RESPONSIBILITY:**

The responsibility of the campsite, beyond its legal liability, is not incurred in the event of theft, loss or damage, of any nature whatsoever, during or following a stay, breakdown or decommissioning of technical equipment, or closure of campsite installations. When a resident proves a disturbance to the other residents, or damages the integrity of installations, their stay can be terminated immediately and without compensation. Each tenant is responsible for disturbances and damages caused by people staying with him.

**10- MEDIATION OF CONSUMER DISPUTES**

According to the provisions of the Consumer Code applicable to "the consumer disputes mediation process", the client has the right of recourse, at no cost, to the meditation service provided by the la SAS MAQUIIRRIAIN ET FILS Camping d'Ibarron at Saint Pée sur Nivelle. MEDICYS is the consumer law mediator proposed.